

Design approved

These **go / no-go** criteria must be met to exit this stage gate.

Criteria

- ✓ High-Level Design (HLD) approved
- ✓ Transition states approved
- ✓ High-Level business processes agreed
- ✓ Operating model updates approved
- ✓ Licencing model agreed
- ✓ ROM total cost of ownership agreed
- ✓ Data reach-back solution HLD agreed

Next up....

- **Strategies**
- **Build and test**
- **Business change**
- **Service transition prep**
- **Begin cutover prep**
- **Data migration tuning**

Test exit / ready for full rehearsal

These **go / no-go** criteria must be met to exit this stage gate.

Criteria

- ✓ Systems Integration Testing (SIT) complete
- ✓ User Acceptance Testing (UAT) complete
- ✓ End to End (E2E) testing complete
- ✓ Performance and Volumetric Testing (PVT) complete
- ✓ Security testing complete
- ✓ Training material updated
- ✓ Design documentation updated
- ✓ Live proving checks documented and agreed
- ✓ Data migration tuning complete

Next up....

- ✓ **Full rehearsal**
- ✓ **Complete business change**
- ✓ **Comms to users**
- ✓ **Complete service transition**
- ✓ **Provision PRODUCTION**

Cutover entry

These **go / no-go** criteria must be met to exit this stage gate.

Criteria

- ✓ Full rehearsal successful and within time constraints
- ✓ Full data migration successful and with time constraints
- ✓ All rehearsal lessons applied to cutover runbook
- ✓ Teams trained and ready for the new solution
- ✓ Communications sent
- ✓ 3rd parties and support teams ready
- ✓ All Hypercare arrangements in place
- ✓ Service and Support Model (SSM) in place
- ✓ Backout plan proven
- ✓ Defects, workarounds and resolution plans accepted

Next up....

- ✓ **Tech go-live**
- ✓ **Live data migration**
- ✓ **In-flight transactions**
- ✓ **Cutover**

Cutover exit

These **go / no-go** criteria must be met to exit this stage gate.

Criteria

- ✓ Functional teams ready for live proving checks
- ✓ Data migration complete
- ✓ Support teams active
- ✓ ITSM (IT Service Management Tool) ready for Hypercare

Next up....

- ✓ **Functional go-live**
- ✓ **Hypercare**
- ✓ **Live proving checks**
- ✓ **Fix forward**
- ✓ **Enable all users**

Hypercare exit

These **go / no-go** criteria must be met to exit this stage gate.

Criteria

- ✓ All defects cleared
- ✓ All workarounds removed
- ✓ All moderate and major incidents resolved
- ✓ Functional query rate acceptable
- ✓ Incident rate acceptable
- ✓ Platform update process successful
- ✓ Change process proven
- ✓ Support teams have acceptable capacity for enhancements

Next up....

- ✓ **In service**
- ✓ **Update**
- ✓ **Enhance**